

ASTRA TECH IMPLANT SYSTEM™

A journey in implant dentistry, focused on advanced research and development, began three decades ago. You know it as the Astra Tech Implant System™ and today it is one of the most thoroughly documented dental implant systems in the world.

Our holistic approach provides you freedom and the peace of mind that you have made the best choice for your implant patients. The products within the Astra Tech Implant System™ comply with the highest quality management standards.

But the journey does not stop here. To support you every step of the way, we also offer extensive training programs for the entire team and an excellent, comprehensive product warranty program.

Today and tomorrow – we have you covered.



ASTRA TECH IMPLANT SYSTEM™ WARRANTY – TERMS AND CONDITIONS

THESE WARRANTY TERMS & CONDITIONS (“T&C”) COVER CLINICAL COMPONENTS AND INSTRUMENTS THAT ARE PART OF ASTRA TECH IMPLANT SYSTEM™ I.E. IMPLANTS, COVER SCREWS, ABUTMENTS, BRIDGE CYLINDERS, ABUTMENT SCREWS, BRIDGE SCREWS AND CLINICAL INSTRUMENTS (“PRODUCTS”), MANUFACTURED AND DISTRIBUTED BY ASTRA TECH AB OR ANY AFFILIATE WITHIN THE ASTRA TECH GROUP (“ASTRA TECH”).

THE WARRANTY OUTLINED IN THESE T&C IS EXCLUSIVELY FOR THE BENEFIT OF THE ELIGIBLE TREATING CLINICIAN (“CLINICIAN”) AND IS NOT FOR THE BENEFIT OF ANY OTHER PERSON OR ENTITY, INCLUDING ANY PATIENTS, LABORATORIES AND OTHER INTERMEDIATE SUPPLIERS.

1. WARRANTY PERIODS

THE WARRANTY SET OUT IN THESE T&C IS GRANTED FOR THE FOLLOWING PERIODS;

- lifetime warranty for clinical components that are part of Astra Tech Implant System™, excluding any product manufactured in zirconia;
- five (5) years from the date of shipment from Astra Tech for clinical components that are part of Astra Tech Implant System™, manufactured in zirconia
- three (3) years from the date of shipment from Astra Tech for clinical instruments, excluding any single-use instruments

2. SCOPE OF WARRANTY

Subject to the limitations and exceptions described in these T&C Astra Tech will provide the following benefits:

QUALITY BENEFITS

If the Product has defects in materials or workmanship, that is if the Product does not meet the Astra Tech quality standards, then Astra Tech will remake the Product, at no additional charge.

SURGICAL BENEFITS

Astra Tech will replace the implant, at no additional charge, in cases where there has been no osseointegration or osseointegration has failed.

The benefits set out above constitute Astra Tech’s sole obligation, and the Clinician’s sole remedies, with respect to the Products and the subject matter of these T&C.

3. ELIGIBILITY AND CLAIM PROCEDURE

To receive benefits under these T&C, the Clinician must comply with all of the following:

- Warranty claims must, to remain eligible, be reported to Astra Tech within ninety (90) days from the date on which the claimed defect was discovered. Reporting shall fully comply with the procedure set out herein. Clinician shall contact the Astra Tech representative or Astra Tech Customer Service to request a claim form and receive instructions for Product return; and
- The completed claim form, documenting the cause of the claimed failure, must be returned to Astra Tech accompanied by the Product in question within the time stated above. Any Product must be decontaminated prior to return to Astra Tech; and
- Clinicians submitting a claim form for surgical benefits must provide the following items:
 - documentation of the case and demonstration that implants were indicated and that no contra-indicated conditions existed for that particular patient; and
- Clinician making a claim under these T&C must be current in all amounts owed to Astra Tech at the time when the claim form is submitted; and
- All procedures using Products (and implants) – before, during and after implantation – must be performed in accordance with Astra Tech’s protocols, guidelines and instructions, as well as generally accepted dental practices.

Transport costs and transport risk shall be borne by the Clinician. The cost of return shipment shall be borne by Astra Tech in cases covered by the warranty under these T&C.

4. GENERAL LIMITATIONS OF THE WARRANTY

Except for the warranty specified in these T&C, neither Astra Tech nor any representatives or other third parties which manufacture or distribute the Products, make any representation, warranty, covenant or other undertaking, expressed or implied, written or oral, with respect to the Products, including (without limitation) any implied warranties of merchantability, durability or fitness for a particular use or purpose.

In addition, and to the maximum extent permitted under the applicable law, Astra Tech disclaims (on behalf of itself and any of its representatives or other third parties which manufacture or distribute the Products) any and all liability with respect to lost earnings, incomes or profits, failure of the Clinician to conform to generally accepted standards of dental practices and any other direct or indirect, incidental or consequential damages resulting or arising from the design, composition, condition, use or performance of the Products.

5. WARRANTY EXCLUSIONS

Astra Tech shall not provide benefits under these T&C if:

- the failure is caused by a trauma, an accident, or by any other damage caused by the patient or a third party; or
- the failure is caused by implants placed in patients with accepted contra-indicated conditions to successful implant integration, including but not limited to diseases related to alcoholism, uncontrolled diabetes, and habitual drug dependency; or
- the failure is due to normal wear and tear; or
- in the event of re-use of single use Products

For the avoidance of doubt, these T&C, and the benefits and remedies set out herein, shall be exhaustive with respect to the Products and the subject matter of these T&C, and shall exclude any other rights, benefits and/or remedies, such as laboratory and clinical treatment related fees.

6. MODIFICATION OR WITHDRAWAL OF THE WARRANTY

Astra Tech reserves the right to modify or withdraw these T&C at any time without notice. Any such modification or withdrawal will not affect Products already installed in patient, and fully paid by the Clinician to Astra Tech, prior to the date thereof.

7. GENERAL CONDITIONS OF SALE

The warranty provided for under these T&C above shall apply alongside, and in addition to, the warranty and other conditions set out in Astra Tech’s General Conditions of Sale.

THESE T&C ARE VALID AS OF JUNE 1, 2010.

Function, beauty and biology in perfect harmony

The success of an implant system cannot be determined by one single feature alone. Just as with all natural systems, there must be several interdependent features working together. The following combination of key features is unique to the Astra Tech Implant System™:



OsseoSpeed™
— more bone, more rapidly

MicroThread™
— biomechanical bone stimulation

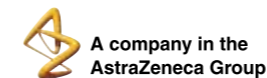
Conical Seal Design™
— a strong and stable fit

Connective Contour™
— increased soft tissue contact zone and volume

ASTRA TECH BIOMANAGEMENT COMPLEX™



ASTRA TECH IMPLANT SYSTEM™ WARRANTY
- WE HAVE YOU COVERED



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